

Privacy Information Statement – School Stream

What is a Privacy Information Statement?

When a digital service or application is utilised as part of the teaching and learning curriculum, the school requires your consent to allow collection, use and disclosure of your child's personal information including when data is transferred and held in cloud-based storage offshore, outside Australia. The following Privacy Information Statement provides information about the application to allow informed consent to be provided.

What is School Stream?

School Stream is an application that streamlines communication between schools and parents via push notifications. It delivers information to the school community such as newsletters, excursion permission forms, news, events and much more.

What data is collected?

School Stream allows for third-party applications to be housed within the application. These third-party applications collect personal information, cookies, and usage data from the user such as first name, last name, email address, unique device identifiers, geographic position, calendar permissions, precise location permission, non-continuous, approximate location permission, non-continuous, phone permission, social media accounts permission and phone number.

How is the data used?

School Stream primarily uses the data for the purpose of delivering the service. Although they also utilise and share user information with the third parties as followed, for delivering capabilities and re-marketing and behavioural targeting:

- Stripe – Mobile payment system
- YouTube, Vimeo & Google Maps – Content uploading.
- Madrill and Twillo – Email and phone messaging services
- Zendesk – Contact request management.
- Google Tag Manager – Manage tags on School Stream.

- AdRoll, Google Ads and Facebook for remarketing
- Facebook and Twitter – Social media calibration

Individuals have the right to opt-out at any time as well as access or apply for correction of their personal information. If you wish to make a correction, please contact your school to apply.

Is the data secure?

Schools must enable multifactor authentication for administrator accounts. User accounts are password protected, and data is encrypted when it's on the move.

When is the data deleted?

School Stream deletes all data after 90 days upon the expiry of the contract between the school and School Stream, unless requested earlier or required to be retained by law.

Where is the data?

School Stream's data is located in a Sydney data centre including hosting services with Amazon Web Services.

Further Information

[School Stream website](#)¹

[School Stream Security and Compliance](#)²

[Department of Education privacy information and management](#)³

[Northern Territory Information Act and Information Privacy Principles](#)⁴

Feedback regarding the Department of Education's management of this service can be made through your school or the [Education and learning complaints website](#).⁵

¹ <https://www.schoolstream.com.au/>

² <https://www.schoolstream.com.au/security-and-compliance/>

³ <https://education.nt.gov.au/policies/conduct>

⁴ <https://infocomm.nt.gov.au/>

⁵ <https://nt.gov.au/learning/complaints>