

## School Survey – Giving parents and families a voice

### What is the Parent and Carer School Survey?

The Northern Territory Government Parent and Carer School Survey is designed to collect feedback on school culture and services from the perspective of parents and families with children enrolled at the school.

### How does taking part in this survey benefit families and students?

Responses to the survey provide school leaders with the opinions on school services and learning from the perspective of the parents and carers of students. It is an opportunity to engage parents and families as local decision makers and active partners in their children's learning.

Principals can use this information to help them understand what is important to their families and what the school may need to change to improve schooling.

### What questions will be asked?

The survey aims to understand parents' perspectives on their child's experience at school, such as relationships with teachers and the school's support of attitudes and behaviours that promote learning. Here are some examples of the questions in the survey:

- "Teachers at this school treat students fairly."
- "My child feels safe at this school."
- "This school takes parents' opinions seriously."
- "This school works with me to support my child's learning."
- "My child's learning needs are being met at this school."

### How can families complete the Parent and Carer School Survey?

The survey is conducted in all Northern Territory Government Schools during Weeks 4-6, Term 3. It takes 10-20 minutes to complete.

*Online* – Schools will provide unique web links so that parents/carers can complete the survey online in their own time on a computer, iPad, or smartphone. Schools can also make school devices available during school hours to allow their parents/carers to complete the survey.

*Paper* – Parents/carers can request a paper copy of the survey from the school. These can be taken home to be completed and returned to reception before the end of the survey period.

Participation in the survey is voluntary and it can be stopped at any time if parents/carers feel unsure about the questions.

### What happens if families struggle with English?

Schools may be able to arrange interviews and translators to work with parents/carers where English is an Additional Language or Dialect. Contact the school or community liaison officer directly to request this service.

### Will the school be able to identify the person from their answers?

Participation in the survey is anonymous and responses are collected and stored without names. This means that the school will not be able to identify any particular person from the data.

For more information on the School Survey, please contact the NT Department of Education  
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