

# Privacy Information Statement – Elastik

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## What is a Privacy Information Statement?

When a digital service or application is utilised as part of the teaching and learning curriculum, we require your consent to allow collection, use and disclosure of your child's personal information including when data is transferred and held in cloud-based storage offshore, outside Australia. The following Privacy Information Statement provides information about the application to allow informed consent to be provided.

## What is Elastik?

Elastik aims to identify gaps that exist in students' knowledge and understanding in core subjects such as Maths, English and Science. These gaps can form when children 'move on' before fully understanding a concept. Elastik is an innovative, real-time, low-stakes assessment platform used by both primary and secondary schools that helps pinpoint and address learning gaps - supporting teachers target their teaching once learning gaps are identified.

## What data is collected?

Elastik collects staff contact details including name, address, email address, phone numbers and students' full name, date of birth or age and the option to enter gender and the NT student UPN. The provider collects other student data such as student class, actual test results, provided to Elastik by schools who receive this data from the Australian Curriculum, Assessment and Reporting Authority. Elastik collects from schools' data about students in the form of results in sample tests. They also collect information about teachers accessing the platform, including names and email addresses.

## How is the data used?

According to the Elastik Security and Risk Assessment, during on-boarding, the school provides the necessary information for a student to be linked with the correct teacher and classroom. This includes the student's Unique Pupil Number (to differentiate students with the same name), name, school, class, and teacher information. Teachers can assign tasks and activities within the platform, and students will enter their responses directly to the portal. Information collected through this process includes the students' answers and results, time spent completing tasks, details about the device used (for example your internet or IP address, and browser type used) and the number of logins. Student gender may also be entered for reporting purposes.

## Is the data secure?

Elastik states it put the privacy and security of data at the forefront of everything it does and has put in place

measures to protect the information of all users of their platform. Their policies have been developed to adhere to the local privacy laws including the Australian Privacy Act. In addition to secure cloud management systems, Elastik uses strict access controls to ensure that only teachers in a school can access data within their school. Elastik employees undergo annual privacy and security training.

## Who has access to the data?

Elastik states they have determined the minimum set of privileges required for each user role to avoid granting unnecessary access rights. Limiting access only to necessary functions and data. Elastik regularly reviews these privileges and permissions. The provider protects privacy in line with the Australian Privacy Act.

## When is the data deleted?

Schools retain control over the user data and can request its removal from the Elastik system at any time. Elastik will de-personalise any school or personally identifiable data within 30 days of a school terminating their account. Upon termination of the service and upon request Elastik will provide the data to the school within 60 days.

## Where is the data?

Amazon Web Services is the hosting provider for Elastik with the hosting locations in Australia.

## Further Information

<https://elastik.com/>

[https://elastik.com/wp-content/uploads/2022/09/elastik\\_Au\\_PrivacyPolicy\\_2022.pdf](https://elastik.com/wp-content/uploads/2022/09/elastik_Au_PrivacyPolicy_2022.pdf)

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Department of Education and Training's privacy information:

[https://education.nt.gov.au/\\_data/assets/pdf\\_file/0020/1350092/information-privacy-policy.pdf](https://education.nt.gov.au/_data/assets/pdf_file/0020/1350092/information-privacy-policy.pdf)

For further information on the *Northern Territory Information Act* and *Information Privacy Principles*:

[Home | The Office of the Information Commissioner Northern Territory](#)

Feedback regarding the Department of Education and Training's management of this service can be made through your school or the [Make a complaint about a school | NT.GOV.AU](#)