Privacy Information Statement – School Stream

What is a Privacy Information Statement?

When a digital service or application is utilised as part of the teaching and learning curriculum, we require your consent to allow collection, use and disclosure of your child's personal information including when data is transferred and held in cloud-based storage offshore, outside Australia. The following Privacy Information Statement provides information about the application to allow informed consent to be provided.

What is School Stream?

School stream is an app that streamlines communication between schools and parents via push notifications. It delivers information to the school community such as newsletters, excursion permissions forms, news, events and much more.

What data is collected?

School Stream allows for third-party apps to be housed within the app. These third-party apps collect personal information, cookies, and usage data from the user such as first name, last name, email address, unique device identifiers, geographic position, calendar permissions, precise location permission, non-continuous, approximate location permission, non-continuous, phone permission, social media accounts permission and phone number.

How is the data used?

School Stream primarily uses the data for the purpose of delivering the service. Although they also utilise and share user information with the third parties as followed, for delivering capabilities and re-marketing and behavioural targeting:

- Stripe – Mobile payment system.
- YouTube, Vimeo, and Google Maps – Content uploading.
- Madrill and Twillo – Email and phone messaging services.
- Zendesk – Contact request management.
- Google Tag Manager – Manage tags on School Stream.
- AdRoll, Google Ads and Facebook for remarketing.
- Facebook and Twitter – Social media calibration.

Individuals have the right to opt-out at any time as well as access or apply for correction of their personal information. If you wish to make a correction, please contact your school to apply.

Is the data secure?

Schools must enable multifactor authentication for administrator accounts. Users accounts are password protected and data is encrypted when it's on the move.

When is the data deleted?

School Stream deletes all data after 90 days upon the expiry of the contract between the School and School Stream, unless requested earlier or required to be retained by law.

Where is the data?

School Stream's data is located in a Sydney data centre including hosting services with Amazon Web Services.

Further Information

https://www.schoolstream.com.au/privacy/

https://www.schoolstream.com.au/security/

Education privacy information:
Department of Education Privacy Policy

For further information on the *Northern Territory Information Act* and *Information Privacy Principles*:
Home | The Office of the Information Commissioner Northern Territory

Feedback regarding the Department of Education's management of this service can be made through your school or the Make a complaint about a school | NT.GOV.AU

NORTHERN TERRITORY GOVERNMENT