

Student attendance and engagement programs and services

Information for parents

Engagement support

- Schools and Student Engagement Advisors can support you to get your child to school.
- For your child to be the best they can be, they need to go to school every day.
- Attending school every day will give your child a strong future and helps them later in life. This includes obtaining an apprenticeship or traineeship, obtaining a good job, or going on to university.
- Attending school gives your child the best opportunities in life. This also means they can stay and work in community as a ranger or at the school or in another important job.
- We are here to support you and your child to attend school more regularly, and we need your help with this. Together with the school we can achieve positive outcomes for you child.

Compliance action

- School Attendance Officers may issue you with a compliance notice, or an infringement notice with a \$388 fine if your child is not regularly attending school and you have failed to communicate with the school a reason for your child's absence.
- If you receive a fine or a compliance notice, contact the phone number listed on the document provided to you. School Attendance Officers can support you to understand what you must do to comply with the directions given.
- We understand that sometimes your children cannot go to school. This might be because they are sick or for sorry business or cultural reasons.
- Let the school know if your child cannot go to school. You can ring the school, email the principal or pop into the front office.
- The school is there to support you and your children.

Key contacts

Always contact the school in the first instance. Schools are here to support you, and they want your child to attend school every day. There is also other support available to you and there are local staff in every region that can support you with getting your children to school.

Support can be accessed through:

Attendance hotline: 1800 206 317

The free to call hotline provides parents, families and the community with education information, re-engagement support, enrolment and attendance policy advice, and a means to report truancy.

Attendance website: attendancesupport.nt.gov.au

The attendance website provides parents and families with information on the importance of daily attendance, acceptable circumstances for absences, notifying school of absences, tips for parents and how, and where supports are available in every region.