Privacy Information Statement – Grok Learning

What is a Privacy Information Statement?

When a digital service or application is utilised as part of the teaching and learning curriculum, we require your consent to allow collection, use and disclosure of your child's personal information including when data is transferred and held in cloud-based storage offshore, outside Australia. The following Privacy Information Statement provides information about the application to allow informed consent to be provided.

What is Grok Learning?

Grok Learning is a computer science based online resource providing teaching and professional resources for teachers as well as online courses and competitions for students to help develop computer coding and programming skills.

What data is collected?

Teacher's name, email address and school are captured to create an account. Students first, last name, email address, gender school and year level are captured to engage in this service. Additional information collected is country of residence and IP address. There is an option for students to be entered into the system using a nickname.

How is the data used?

As teachers register accounts on behalf of the students, the teachers name, email, and date are stored as part of the consent to the terms and conditions. Student data is required to register their account and logon to participate in the online learning environment. If gender of students is entered, it is only used by Grok Learning for statistical analysis and will never be displayed. Students are discouraged from including any of their personal information when entering or adding to the learning data through competitions or problem-solving activities.

Is the data secure?

Grok Learning use industry standard encrypted software, Transport Layer Security between users and their website.

Who has access to the data?

Student information captured in Grok Learning can be accessed by verified teachers who have created their students accounts. Published leader boards on the Grok Learning platform used for competitions and tournaments are only shown to the individual student and educators within the students' school. Grok Learning staff at times provide expert tutor support who may access the personal and learning data of a student. Third party system support providers may at times have access to data stored within Grok Learning and are governed by their own company privacy policies.

When is the data deleted?

School staff have the ability to deactivate student accounts at which time all personal information is deleted. Accounts that have been inactive for 18 months become archived and all personal information will be deleted by Grok Learning.

Where is the data?

Data is stored outside of the Northern Territory, but within Australia, in Sydney New South Wales on Amazon Web Services AWS data centres.

Further Information

https://groklearning.com

https://groklearning.com/policies/privacy/

Education privacy information:
Department of Education Privacy Policy

For further information on the *Northern Territory Information Act* and *Information Privacy Principles*:
Home | The Office of the Information Commissioner Northern Territory

Feedback regarding the Department of Education's management of this service can be made through your school or the Make a complaint about a school | NT.GOV.AU